

## **TERMS AND CONDITIONS**

### **Definitions**

Artist Advisory Limited (also referred to as “us,” “our,” and “we”) operate this website.

A “transaction” is a contract of sale between Artist Advisory Limited and the customer. The customer is someone (person or company) who enters into a transaction with Artist Advisory Limited.

“Our website” means the complete software installation and computing hardware that is or sustains our website. “Content” means information of any kind displayed on our website by us or any third party with our permission.

“Item(s)” means any of the goods that are available to purchase on our website.

### **Content and Intellectual Property.**

Intellectual property rights in the content whether supplied by a content supplier or ourselves shall rest the exclusive property of us, the artists and / or the other content supplier. You may not in any way exploit any of the content by reproducing, publishing or copying any content, save that you may copy or download the content for personal use only.

### **Pricing and Payment**

All our prices are quoted in Sterling. Our prices include delivery but do not include framing unless stated otherwise. For deliveries outside the UK all cost of taxes, import duty etc will be met by you.

Payment for any item(s) must be received before the goods are delivered to your specified address.

In order for us to provide you with the goods you will have provided and continue to provide correct information about yourself.

### **Delivery Policy**

Item(s) are available for worldwide delivery. Upon notification of proof of payment, purchased items(s) will be delivered. Please allow up to 10 days from this point of dispatch within the UK and up to 21 days for other destinations.

### **Returns Policy**

You must advise us within 14 days of receipt of your item(s) if you wish to cancel your purchase. If you then wish to return the item(s) you ordered please return it/them and all packaging in their original condition to the address we provide within 21 days of receipt of the item(s). Once the

item(s) have been received by us in a suitable condition the cost of the artwork will be fully refunded. Any returns must be fully insured and we will not be responsible for refunding any postage or packaging costs. Once we have received the item(s) we will refund you with the full purchase price of the artwork no later than 28 days from the date that we have received it/them back.

## **Our Contract**

Your order will be accepted via an email confirmation. Within this email details of your purchase will be displayed as well as advising you approximately when the item(s) will be dispatched. It is this email confirmation which is the point at which our contract is made.

Although unlikely, there may be circumstances where item(s) advertised may not be available any more the price may have increased from that posted on our website.

We have the right to amend these terms and conditions. Any amendments will take effect from the time of posting on the website. It is advisable to check the latest terms and conditions before purchasing an item(s).

Under no condition may you contact our artists regarding sales of item(s), returns or refunds as your contract is with us, not our artists.

## **Disclaimers**

Please be advised that there may be typing mistakes or technical imprecision's in the website content. Either our content suppliers or we may make enhancements or amendments to our website, the content or to any of the goods at any moment and without advance warning.

We give no guarantee as to the suitability of the item (s) for your purpose; the accuracy of any information on our website or fitness of the goods and services for a particular purpose; or compatibility of our website with your telecommunications connection or equipment software. To the extent permitted by law, all warranties, express or implied, regarding the products or services we supply are expressly excluded.

Our website includes links to other unassociated websites over which we have no control. You recognize and agree that we shall not be accountable for the content of any linked website, nor for any loss or damage resulting from your use of any such website.

We are not responsible for loss of use, loss of data or loss of income, whether in an action of contract, negligence or otherwise, occurring out of or in connection with your use of our website or the buying of goods.

Our liability is limited in the case of any claim to the value of the goods you have purchased under the contract

You agree to indemnify us against any claim by any third party resulting from your use of the Artist Advisory website; the breaching by you or any other person using your computer of any intellectual property or other right of any person.